



Knowledgebase > V7 Software > Cannot create file "C:\Program Files(x86)\EFILive\V7.5\Configuration\..... Access is denied.

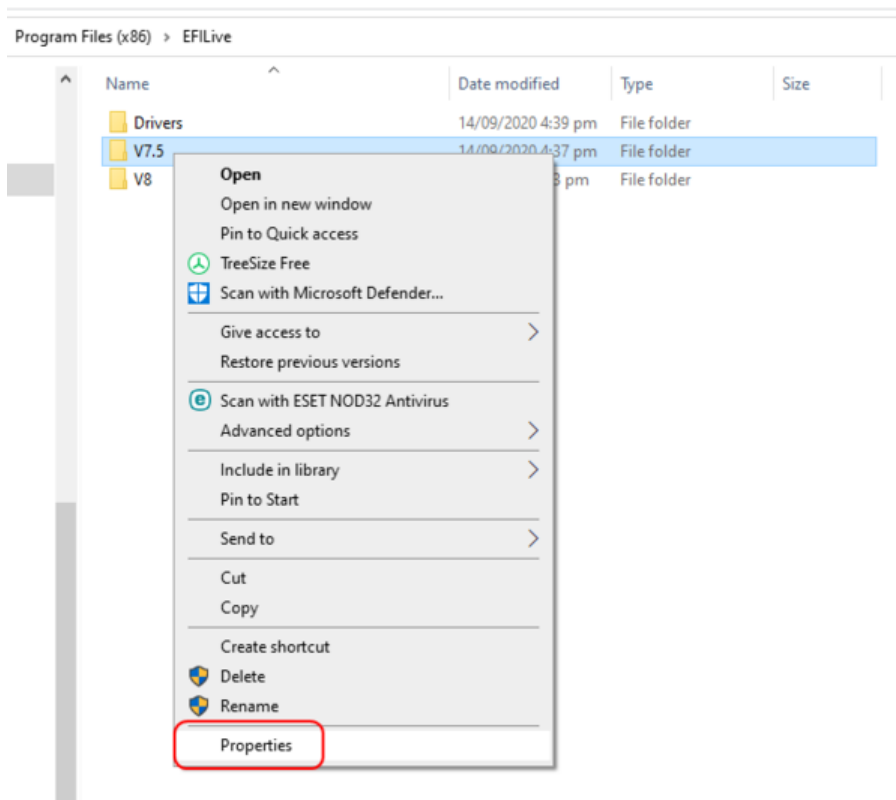
## Cannot create file "C:\Program Files(x86)\EFILive\V7.5\Configuration\..... Access is denied.

EFILive Support - 2020-10-28 - V7 Software

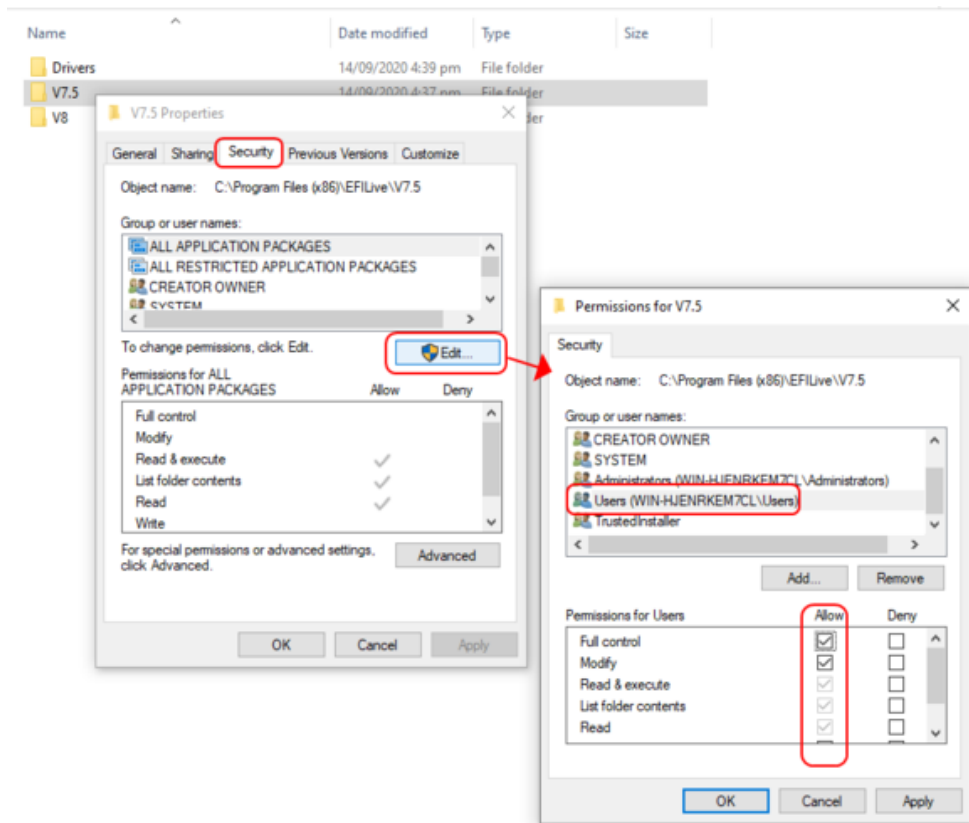
EFILive V7 Scan and Tune software was written for Windows XP which allowed users to update and create in the \Program Files (x86)\EFILive\V7.5 folder.

For Windows 7, Windows 8 and Windows 10 users must manually set permissions to allow files to be saved in the \Program Files (x86)... folder structure. To set permissions;

1. Close the **V7 Scan Tool** and the **V7 Tune Tool** applications.
2. Using **Windows Explorer**, navigate to the **C:\Program Files (x86)\EFILive\** folder.
3. Right mouse click over the **V7.5** folder and select **Properties**.



4. Navigate to the Security tab and select Edit.
5. Select Users and set Permissions for Users to Full Control and Modify.



6. Apply changes and close the **Properties** application.