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## Software Installation Error 740: The requested operation requires elevation

EFILive Support - 2020-07-13 - Comments (0) - V7 Software

### Windows 7

Follow these steps to resolve this issue on Windows 7 systems.

Ensure Your User is an Administrator

1. Click on the **Start Menu** button.
2. Type **User Accounts** into the **Search** bar.
3. Select the **User Accounts** option under the **Control Panel** section.
4. Select the **Change your account type** option.
5. Ensure that **Administrator** is selected.
6. If necessary change from **Standard user** to **Administrator** and press the **Change Account Type** button.

Disable User Account Control (UAC)

1. Click on the **Start Menu** button.
2. Type **UAC** into the **Search** bar.
3. Select the **Change User Account Control settings** option under the **Control Panel** section.
4. Drag the slider do to the **Never notify** position.
5. Click the **OK** button.

**Note:** After making the above changes it is necessary to reboot your computer. Following the reboot it should be possible to now load the EFILive software.

### Windows Vista

Follow these steps to resolve this issue on Windows Vista systems.

Ensure Your User is an Administrator

1. Click on the **Start Menu** button.
2. Select the **Control Panel** option.
3. Type **User Accounts** into the **Search** bar.
4. Select the **User Accounts** option.
5. Select the **Change your account type** option.
6. Ensure that **Administrator** is selected.
7. If necessary change from **Standard user** to **Administrator** and press the **Change**

**Account Type** button.

Disable User Account Control (UAC)

1. Click on the **Start Menu** button.
2. Select the **Control Panel** option.
3. Type **UAC** into the **Search** bar.
4. Select the **Turn User Account Control (UAC) on or off** option under the **User Accounts** section.
5. Uncheck the **Use User Account Control (UAC) to help protect your computer** checkbox.
6. Click the **OK** button.

Note: After making the above changes it is necessary to reboot your computer. Following the reboot it should be possible to now load the EFILive software.