



## Unsupported GM Gas Operating Systems

EFILive Support - 2021-07-14 - Comments (0) - GM Help

While almost all factory operating systems are supported by the EFILive Scan and Tune software, non-EFILive custom operating systems are not.

Where the Editor is not available for your tune file, customers should determine if the file is a non-EFILive operating system before contacting EFILive for support. To check GM operating system compatibility;

1. Navigate to the [F4: OBD] -> [F4: Lookup OS] menu option.
2. Enter the operating system number identified in your read file.
3. Compatible operating systems, and non-EFILive operating systems will be listed.

The screenshot shows the 'On Board Diagnostics (OBD)' software interface. The main window is titled 'Lookup GM Operating System Compatibility'. It features a sidebar on the left with three menu options: 'F2: OBD', 'F3: Lookup DTC', and 'F4: Lookup OS' (which is currently selected). The main area contains a form for 'Operating System:' with a text input field containing '01250233' and a dropdown menu set to 'E38'. Below this is a table titled 'Compatible Operating Systems:' with three columns: 'Stock OS', 'Unknown OS', and 'Custom OS'. The table lists several stock OS numbers (12644905, 12647991, 12649046, 12653249, 12653252, 12653674, 12654075) and three unknown OS numbers (01250233, 01250237, 01250239) marked with red question marks. A legend at the bottom of the table identifies the symbols: a yellow star for 'Reference OS', a blue cube for 'Compatible OS', and a red question mark for 'Non-EFILive OS'. The interface also includes a 'Config' button and a 'Close' button with a red X icon.

Stock OS	Unknown OS	Custom OS
12644905		
12647991		
12649046		
12653249		
12653252		
12653674		
12654075		
?	01250233	
?	01250237	
?	01250239	

Where a non-EFILive operating system is listed, customers will need to obtain a compatible stock operating system for editing.

Where the operating system is not listed on the compatibility table, customers should create a support ticket, and include their read file for EFILive to investigate support options.